



Keep Up to date on our Website:

www.rarauk.org



The Newsletter for Riverside Avenue users and residents

Subscriptions

It is more important than ever to make sure that your account is up to date as we will need to pay the contractor for the repairs in the not too distant future. If you need a statement please email:

treasurer@rarauk.org.

If you can please pay by standing order, it saves our very hardworking treasurer a lot of work! You can get the form from www.rarauk.org/documents-downloads/

Please make sure your payment is identified with your house name.

Website

Please check out our new look Website. We will be posting information regarding the road repairs here. You will also find useful links to local services

You can also post comments, download past newsletters, minutes from meetings and get news about issues affecting our area.

www.rarauk.org

IMPORTANT: Potential access issues for Residents during road repairs! Let us know about any potential heavy vehicle access requirements ASAP - email: committee@rarauk.org

Spring 2017

Volume 1 Issue 6

Road repairs

impact on access

We are hoping that residents that do not have road repairs directly outside their houses will be able to offer temporary parking to residents unable to access their own driveways.

"We will be keeping the website updated with the latest state of play, so please check back regularly"

It is significant that there are a great number of major building works being undertaken at the moment with heavy plant and lorries traversing the length of the avenue. It will not be possible to allow heavy lorries past repair sites, therefore we need to carefully time works so as not to interfere with building works. To accomplish this we need the help of the residents. We need you to tell us about any existing or impending access requirements so that we can adequately plan the repairs, otherwise you may find that your works traffic will be

blocked. Please email us with any details (committee@rarauk.org) or use the contact form on the website: www.rarauk.org/contact-us/. It will be very difficult to keep everyone up to date via paper newsletter (not to mention labour intensive and time consuming) it would be the sensible option to use bulk email for this task, but we currently don't have email addresses for all the houses in the road. We have about two-thirds of them and some of these will be out of date. If you want to be kept updated of the works, could you please use the contact form/email us as described in the previous columns.

We will be keeping the website updated with the latest state of play, so please check back regularly. We also intend to place a board at the end of the road and post the latest information there, please look out for it.

Don't forget that more details are here:

www.rarauk.org

"Obviously these repairs will have a major

**Riverside Avenue
Residents Association
Newsletter**

We're on the Web! go to :www.rara.uk.org for news and what's happening!

Edited By Phil Summerlin, Deputy Chairman, Riverside Avenue Residents Association. Email: deputychairman@rara.uk.org

Remember:
It's YOUR road!
Email the committee:
committee@rara.uk.org

"The objectives of the Riverside Residents Association are to promote a friendly and neighbourly outlook towards fellow residents, protect and promote our investments and ensure the safety and security for visitors and residents alike. Above all, a mantra of 'Live and let live' is paramount to achieving this"

Thames water works.

Following the works in our road to fit every house with a water meter, excavation of the road was undertaken by Thames Water. One of our residents was very unhappy with the re-instatement of the surface of our road. It seems that no reinforcing bars were used to tie the repair to the existing surface meaning that there is a possibility of settlement of the patch. He wrote a letter of complaint to Thames Water, who returned, made good the repairs and gave a 2 year guarantee on them! We are thankful that the installation was not after our repairs had been completed though!

Touting

Tradespersons

Residents are reminded not to engage with cold calling 'Tradespersons' knocking at their door promising new driveways, roof repairs etc.

These callers are nearly always unlicensed, unqualified and do not have proper insurance for the task they need to perform. Worse, they often quote for works that do not require undertaking! It is unlikely that you will be able to pursue them for an unsatisfactory job either.

"These callers are nearly always unlicensed, unqualified and do not have proper insurance for the task they need to perform"

If you require any repairs to your property we would recommend that you use 'www.checkatrade.com', 'www.trustatrader.com' or if you have issues with an existing job/trader: 'www.citizensadvice.org.uk' or call them on : Citizens Advice consumer helpline: 03454 04 05 06

Narrow boats

Obviously, this is a fairly emotive subject and one that we would assume that only affects approximately half of the resident of Riverside Avenue?

Broxbourne Rowing Club, are making representations through their contacts at the Canal & River Trust, concerning the nuisance they claim to have encountered from the narrow-boat owners on the River Lea. These range from noise to abuse of the bylaws. The current situation has been made worse by the recent changes to mooring facilities in London.

It appears to be the case that because of the lack of mooring in London the problem has been pushed on to the residents on the River Lea! We have been asked to carry out a straw poll of residents to see what their views are. Could you please spare the time to take the online survey at www.bit.ly/narrowboatlee

Your answers will help us to decide if you want RaRa to get involved with this issue or not.

Fence Panels in the gravel lane (Keysers Road)

Some residents have vocalised concerns regarding the changes in the 'Gravel Lane' (by the pumping station in Riverside Avenue.) It's name is actually Keysers Road, a continuation of the adopted road that leads into Great Meadow. The Concrete has been laid by the residents of 'Achray' who assure us it is their intention to concrete Keysers road down to Riverside Avenue, but ceased further progress until the building work at 'Emerald' and 'The Birches' has finished. They are NOT responsible for the fence panels. These were erected by the residents at 2 Great Meadow and Cala Fornells. We have spoken to the resident at no. 2 and he assures us that they simply wanted to obscure the eyesore of the building works etc. in Keysers road. We have written letters to these residents and we will be carefully monitoring the situation.